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Contacts:

Elizabeth W. Clarke
 InterTech Information Management, Inc.
 770-804-8080, ext. 226
elizabeth.clarke@intertech.com

Tara Combs
 DynCorp Inc.
 703-602-0317
tara.combs@lab.js.pentagon.mil

JOINT STAFF AND ARLINGTON AND INOVA FAIRFAX HOSPITALS SELECT INTERTECH'S WEB-BASED DOCUMENT MANAGEMENT SOLUTION

Atlanta, Georgia, August 9, 2000. InterTech announced today that the Joint Staff is among several Washington, DC-based organizations that selected InterTech Information Management Inc to provide them with a web-based document management and workflow solution. The Joint Staff will integrate InterTech's DocuPACT product with their workflow system and Records Management Application (RMA). The Joint Staff supports the U.S. Joint Chiefs of Staff that provides military guidance and recommendations to the Secretary of Defense and the President of the United States.

DynCorp, one of the world's largest employee-owned technology and service companies, will implement the system that will be used to track and manage sophisticated, in-depth information requests.

Atlanta-based InterTech, one of the leading web-based software and application service providers of document management and workflow solutions, was chosen after a thorough product search and review process by the Joint Staff Implementation Working Group.

The Joint Staff was looking for a robust, flexible document management solution, but it also had to be integrated with a Records Management Application (RMA), according to Tara Combs, Senior System Engineer for DynCorp. Additionally, this integration had to meet the stringent standards set by the Defense Information Agency Joint

Interoperability Test Command (JITC). JITC sets the standards and performs certification testing of Document Management and Records Management products to ensure compliance with Department of Defense guidelines. JITC's certification is mandatory prior to DoD acquisition of any DMS/RMA product. "The integration of InterTech's DocuPACT software and OpenText's, web-based enterprise records management solution iRIMSTM, met the criteria," said Combs.

The other new Washington, DC-based customers of InterTech include Arlington Hospital, Arlington, Virginia's largest and most comprehensive hospital, and Inova Fairfax Hospital, a top 100 hospital.

Inova and Arlington will be utilizing eWebCodingTM, an Application Service Provider (ASP) solution from InterTech. eWebCoding is a new Internet solution that allows coders to work from any remote location including home. Coders are highly trained, certified staff who assign diagnostic and procedure codes for services of hospitals and other care providers.

These codes determine the level of reimbursement received. Therefore, coder services enable a healthcare organization to maintain a steady, even cash flow. Like most ASP services, eWebCoding requires no up-front investment, no capital outlay and no specialized skills by the customer.

Both Arlington and Inova are very excited about the future of eWebCoding and its contribution to their organizations. "We are really looking at eWebCoding as a retention process for us," said Susan Waldron, director of Health Information Management for Arlington Hospital. "We've just started, but our staff is extremely enthusiastic about being able to work from home with eWebCoding. We are fully staffed right now, but we've had a lot of turnover in the past couple of years. So, I'm looking forward to retaining my current coders, and should one of them leave the area, hopefully, they can still connect with us through eWebCoding. But, if not for some reason, then it's still a real plus to be able to hire."

According to Inova's Director of Medical Records, Jennifer Shearer, she has had a tremendous response to the eWebCoding solution from both her management and the coders. "My management was very excited by the eWebCoding idea because they are so aware of accounts receivables on a daily basis and the impact that not having enough qualified coders has on accounts receivables," said Shearer. "As far as my coders go, they thought it was great. They couldn't wait, and I don't think we could have implemented it fast enough to make them happy."

"InterTech is extremely pleased to be selected by the Joint Staff, Arlington Hospital, and Inova Fairfax Hospital as their document management solution provider," said Steve Hindman, president of InterTech. "The work that the Joint Staff is doing is crucial to the state of our nation, and we at InterTech are proud to be associated with such an outstanding operation. We are also dedicated to developing ASP solutions which help solve critical business problems such as the coder shortage. InterTech realizes how crucial a hospital's services are to a community, and the support needed to keep those services running. We are pleased to contribute to such a cause."

About DynCorp

DynCorp has more than 53 years of experience, offering their clients end-to-end solutions including information and enterprise technology, operations and management support and aerospace and aviation services. Their dedication

to service has helped clients such as the U.S. Army's Logistics Civil Augmentation Program (LOGCAP), the Environmental Protection Agency and the U.S. Postal Service, among others.

About InterTech

InterTech is a software and application service provider for electronic document management and workflow solutions that enable document-centric commerce over the web. DocuPACT, InterTech's award-winning product, is known for its ability to handle large-scale applications, its customization capabilities and flexibility. InterTech's solutions are particularly well suited for companies that rely on paper-intensive business transactions. InterTech offers enterprise and departmental document management solutions along with extranet trading partner solutions that can be deployed onsite or outsourced depending on individual client needs. For more information about these companies, visit their websites at www.intertech.com and www.dyncorp.com.

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